



Brisbane Seniors OnLine Association Inc.
Office and City Training Centre: Level 2, 46 George Street, Brisbane
Mail: PO Box 13079, George Street Post Shop, Brisbane 4003

Application for Membership

LEARNER

Section 1: Please enter your details:

Title _____ Given Name _____ Surname _____

Address _____ Suburb _____

Post Code _____ Date of Birth (dd/mm/yyyy) ____/____/____ Male or Female (M/F) _____

Phone _____ Mobile _____ Best time to call _____

Email Address: _____

(please print clearly)

How did you hear about Brisbane Seniors OnLine? _____

Section 2: Please tell us about your computer experience

Do you have an operational computer? _____ If no, how will you practise between lessons?

What Operating System do you have?

__ Windows XP __ Vista __ Windows 7 __ Apple Mac __ Don't know Other _____

What is your level of computer knowledge? __ None __ Minimal __ Some knowledge

Comments: _____

Section 3: What would you like to learn?

__ All of the BSOL curriculum (see overleaf); or only _____

Where? (please indicate your first preference. Not all learner locations may be available in your area)

__ My Home __ BSOL city office __ Local Library Other _____

Section 4: Payment (*Membership fees are \$40 per year plus initial non-refundable joining fee of \$20)

__ Cheque __ Cash __ Money Order __ Credit Card (complete details below)

PLEASE SEE **LEARNER NOTES (OVERLEAF)** FOR MORE INFORMATION

I apply for membership of Brisbane Seniors OnLine and enclose \$60.00* membership fee. I agree to my personal details being entered on BSOL's database and used in accordance with BSOL's Privacy Policy.

I agree to abide by Brisbane Seniors OnLine Code of Conduct.

Signed: _____ Date _____

For Official Use Only

Reg No.: _____ Fee Paid: _____ Receipt No: _____ Kit posted: _____

HC Advised _____ Officer: _____ Comments: _____

Credit card details

Name on Card _____ Amt paid: \$ _____

Card No. _____ MasterCard _____ or Visa _____

Signature _____ Expiry Date ____/____

LEARNER NOTES

Brisbane Seniors OnLine Association (BSOL) is a not-for-profit organisation staffed by volunteers to provide Brisbane seniors with basic computer skills, the opportunity to extend these skills and to keep up to date with changing technology.

Brisbane has been divided into a number of areas called 'hubs' with each hub having its own coordinator. Our Hub Coordinators are responsible for matching the mentors and learners in their hubs, supporting their mentors, and generally managing their hubs. Mentors will generally teach learners the content set out in BSOL's basic curriculum, or those parts of the curriculum that the learner wishes to master, namely:

- Module 1: Computer basics
- Module 2: Introduction to the operating system
- Module 3: System security
- Module 4: Basic word processing
- Module 5: More about the operating system
- Module 6: The internet
- Module 7: Email

More details of this curriculum can be found on our website. Assistance may be able to be given with other applications, such as digital photography.

Mentors' approach to teaching will vary, and this may affect both the scope and order of the training you receive. Practising what you are taught is a vital part of the learning process, and you will need to devote some time between lessons to practice and revision.

Your lessons will continue until your mentor believes that you have had the opportunity to achieve your goals, when s/he will advise you that your regular training will conclude; at the same time s/he will advise the Hub Coordinator, so that the mentor can move on to help another learner.

While your membership is current you will be entitled to telephone support, to occasional lessons as required, and to attend more advanced training sessions in our City Training Centre. A full list of entitlements for learners can be found on our website.

We are purely a training organisation, and in this case we should make clear what we can't do for you:

- We can't provide technical advice or assistance, installation of programs, set up, configuration, reconfiguration, repairs, maintenance etc. Accordingly, any advice or assistance your mentor may provide in these matters is provided in a private capacity, and not on behalf of BSOL.
- We cannot take responsibility for any malfunction of your computer
- We cannot promote or recommend IT suppliers or IT products. Your mentor may give you general advice about the desired features to look for in computing equipment. Any recommendation s/he may provide is, again, given in a private capacity and not on behalf of BSOL.

Privacy Policy and Code of Conduct: BSOL's Privacy Policy and Code of Conduct may both be viewed on our website, and all members who join BSOL are required to sign an agreement that they will abide by these protocols.